

1 SOFTWARE

Check your inbox for an email (sent to the address linked to your account) to schedule your software installation. Can't find it? Contact **866-237-6929**.

2 HARDWARE

Open your fastsmile.io package and confirm it includes the following components:

- 1x fastsmile.io 3D facial scanner
- 1x Thunderbolt USB-C/A splitter cable
- 1x Tripod stand
- 1x White balance card
- 1x Facial Scan Guide

Disclaimer: Product components and configurations may vary. Please consult with your Glidewell representative for the most current information regarding available features and materials. For more information about minimum computer requirements, refer to product instruction manual.

3 SETTING UP TRIPOD

a. Fasten threaded end of tripod into the threaded hole on the bottom of the fastsmile.io scanner.



b. Extend the tripod legs and place the device on a stable, level surface.

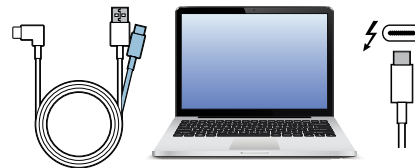


4 CONNECTING THE SCANNER

a. Connect the single end of splitter cable (Labeled "1") to the scanner.



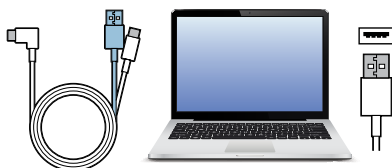
b. Connect the USB-C connector of the Thunderbolt splitter cable (Labeled "2") to a Thunderbolt port on computer.



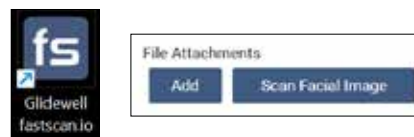
c. Press circular middle button to turn on device.



d. Connect the USB-A connector (Labeled "3") of the splitter to a USB-A port on computer.



e. Launch fastscan.io program, create a case, then open the face scanning program by clicking "Scan Facial Image."

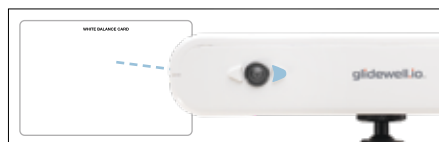


f. Confirm the scanner is connected.



5 WHITE BALANCING IN NEW LIGHTING ENVIRONMENT

Long-press the right button (for 1 second) to set the white balance.



NOTE:
Reference live camera view to see white balance calibration



Correct



Too Cold



Too Warm

6 USING THE SCANNER

Before starting:

- Ask the patient to remove glasses or head coverings, if possible.
- Keep hair away from the face.
- Ask the patient to smile naturally.

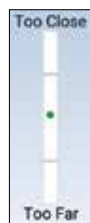
a. Launch preview:

Quick-press the left arrow button on the scanner (or the red circle icon in software) to start live preview.



b. Check distance:

Position the scanner using the software's distance bar until it is optimal.



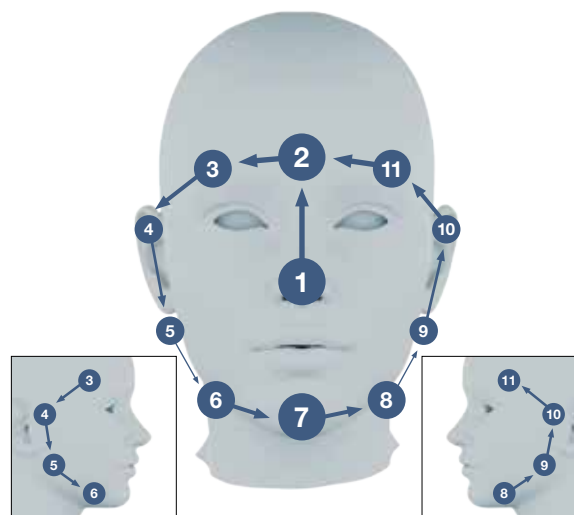
c. Start scanning:

Quick-press the left arrow button again to begin scanning.



d. Follow the scan path: Move around the patient following the pattern below. Pause briefly at each step.

TIP: Ensure the ears are captured.



e. Stop scanning:

Long-press the left button to end the scan.



Quick Tips:

- Ensure good lighting and minimal shadows.
- Remind the patient to hold still during pauses.
- If scan errors occur, check distance and angle, then retry.



LEARN MORE:

glidewell.com/fastsmile-ifu

For additional assistance, please reach out to Customer Technical Support at **866-237-6929** or **DigitalAdoption@glidewell.com**